

Guide: categorising roles using the standardised occupational categories for non-managers in Accommodation and Food Services

Below is a sample of job roles that fall into the standardised occupational categories for non-managers in the Accommodation and Food Services Industry. For a more detailed list of roles please refer to the [Australian and New Zealand Standard Classification of Occupations, 2013, Version 1.2](#). This hyperlink takes you to the ABS website.

Table 1: Example job titles used for non-manager categories in Accommodation and Food Services

Professionals	Technicians and trade	Community and personal service	Clerical and administrative	Sales	Labourers	Machinery operators and drivers
<ul style="list-style-type: none"> → Finance associates ** → HR associates ** → Sales and marketing professionals → Public relations professionals → Sales account executives** 	<ul style="list-style-type: none"> → Bakers → Butchers → Chefs → Florists → Pastrycooks → Cooks 	<ul style="list-style-type: none"> → Bar attendants → Baristas → Café workers → Sports and fitness workers → Gaming workers → Hotel concierges → Front office managers → Head housekeepers → Head porters (Hotel) → Hotel office managers → Hotel service managers → Security officers/guard → Uniform room attendant → Bar useful or busser → Waiters → Sommeliers 	<ul style="list-style-type: none"> → HR clerks → Sales coordinators → Reception staff 	<ul style="list-style-type: none"> → Cashiers → Sales assistants → Fast food sales assistants 	<ul style="list-style-type: none"> → Commercial cleaners → Fast food cooks → Short order cooks → Fast food - 'Team members' → Housekeepers → Kitchenhands → Laundry workers → Kitchen steward → Dishwasher → Sandwich hand → Pantry attendant 	<ul style="list-style-type: none"> → Fast food delivery drivers → Chauffeurs

** These employees who do not fall into the manager categories do have qualifications.

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