

# **2025 APS Employee Census**

5 May - 6 June

# Highlights Report

Responses:

42 of 46

Response rate:

91%



#### **Exploring your results**



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These tend to be the low results, which are notably below comparisons.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

2025 APS Employee Census PAGE 02.

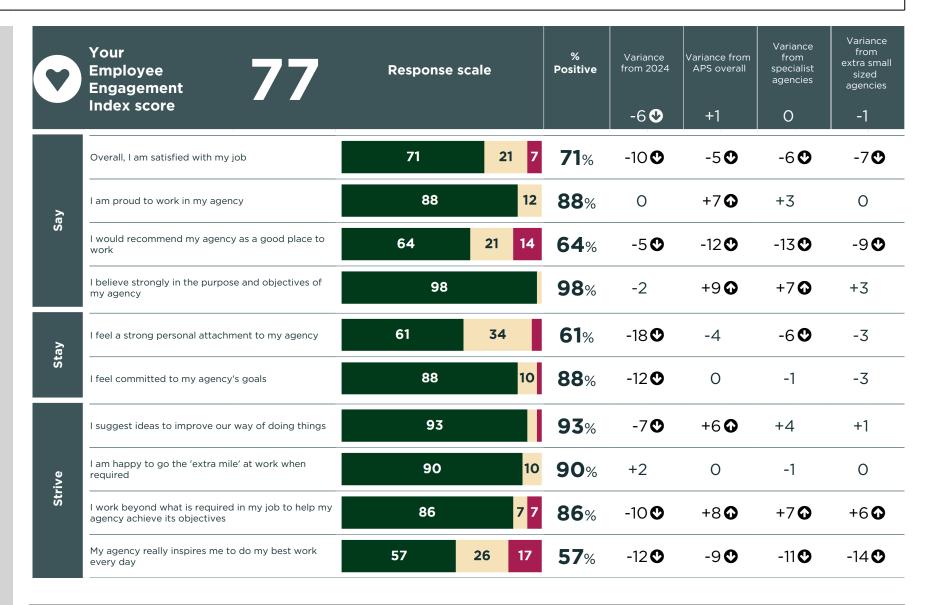


#### **Employee Engagement: Say, Stay, Strive**



# **Employee Engagement**

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.



Key At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Australian Government

Australian Public Service Commission

2025 APS Employee Census PAGE 03.

## **Leadership - Immediate Supervisor**



# **Immediate Supervisor**

The Immediate
Supervisor Index
assesses how
employees view the
leadership
behaviours of their
immediate
supervisor in line
with the APS
Leadership
Capability
Framework.

|                      | Your Immediate Supervisor  | Response scale                        | %<br>Positive | Variance from<br>2024 | Variance from<br>APS overall | Variance<br>from<br>specialist<br>agencies | Variance<br>from<br>extra small<br>sized<br>agencies |
|----------------------|--|---------------------------------------|---------------|-----------------------|------------------------------|--|--|
|                      | Index score  |                                       |               | -1                    | +4                           | +4   | +4   |
|                      | My supervisor engages with staff on how to respond to future challenges                                  | 93                                    | 93%           | +12 🗖                 | +12 🚱                        | +12 🚱                                      | +12 🕥  |
| visor                | My supervisor can deliver difficult advice whilst maintaining relationships                              | 80 17                                 | 80%           | -3                    | +1                           | +1   | +1   |
| Super                | My supervisor invites a range of views, including those different to their own                           | 95                                    | 95%           | +14 🕢                 | +13 🐼                        | +11 🐼                                      | +14 🚱  |
| Immediate Supervisor | My supervisor encourages my team to regularly review and improve our work                                | 90                                    | 90%           | +2                    | +8•                          | +80  | +10 🐼  |
| l mi                 | My supervisor is invested in my development  | 93                                    | 93%           | +5 <b>♦</b>           | +15 <b>♦</b>                 | +14 🚱                                      | +17 🚱  |
|                      | My supervisor ensures that my workgroup delivers on what we are responsible for                          | 93                                    | 93%           | +5 <b>♦</b>           | +5 <b>♦</b>                  | +4   | +6 <b>☆</b>  |
|                      | Other similar questions  |                                       |               |                       |                              |  |  |
|                      | My supervisor provides me with helpful feedback to improve my performance                                | 86 7 7                                | 86%           | 0                     | +7 <b>0</b>                  | +80  | +80  |
|                      | My immediate supervisor encourages me  | 88 10                                 | 88%           | +4                    | +10 🐼                        | +9 <b>0</b>                                | +9 <b>0</b>  |
|                      | My supervisor actively ensures that everyone can be included in workplace activities                     | 90 10                                 | 90%           | +5 <b>♦</b>           | +6•                          | +60  | +6 <b></b>   |
|                      | My supervisor encourages me to take on new tasks and gain experience doing things I've never done before | 88 7                                  | 88%           | -2                    | +7 <b>0</b>                  | +7 <b>0</b>                                | +80  |
| Key                  | At least 5 percentage points greater than comparator   | At least 5 percentage points less tha | n comparator  |                       | Positive N                   | Neutral Negativ                            | e  |

Australian Government

Australian Public Service Commission

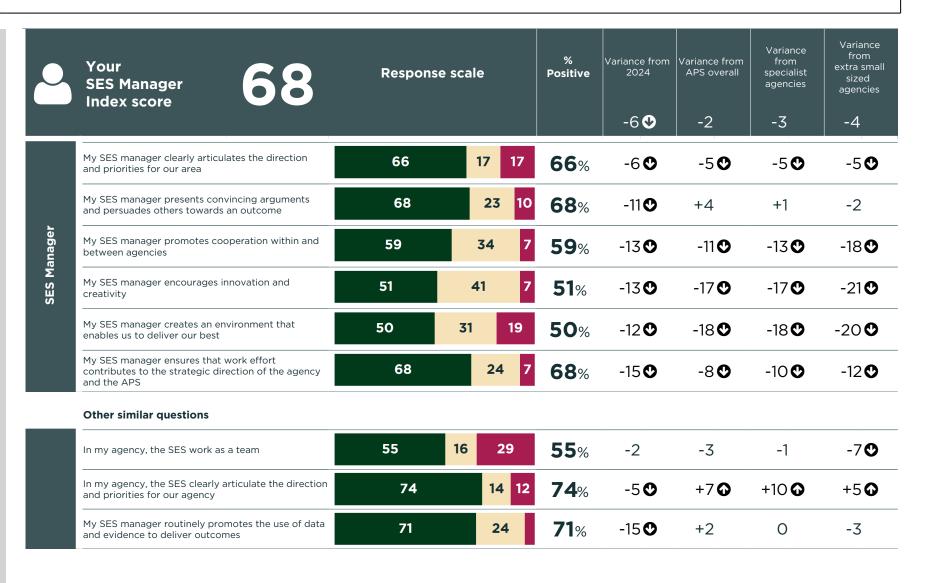
2025 APS Employee Census PAGE 04.

#### **Leadership - SES Manager**



#### **SES Manager**

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the APS Leadership Capability Framework.



At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

Kev

#### **Communication and change**



#### Communication

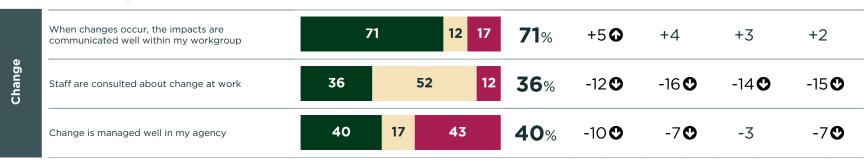
The Communication Index measures communication at the individual, group and agency level.

| 9             | Your 65  | Response scale | %<br>Positive | Variance from<br>2024 | Variance from<br>APS overall | Variance<br>from<br>specialist<br>agencies | Variance<br>from<br>extra small<br>sized<br>agencies |
|---------------|--|----------------|---------------|-----------------------|------------------------------|--|--|
|               |  |                |               | -4                    | -5♥                          | -5♥  | -4   |
| Communication | My supervisor communicates effectively               | 79 12 10       | <b>79</b> %   | 0                     | -3                           | -3   | -1   |
|               | My SES manager communicates effectively              | 57 24 19       | <b>57</b> %   | -7♥                   | -14♥                         | -15 ♥                                      | -14 <b>O</b>   |
|               | Internal communication within my agency is effective | 48 26 26       | 48%           | -10 ♥                 | -14 <b>O</b>                 | <b>-</b> 12 <b>♥</b>                       | -12 <b>♥</b>   |

#### Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

#### Other similar questions



Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

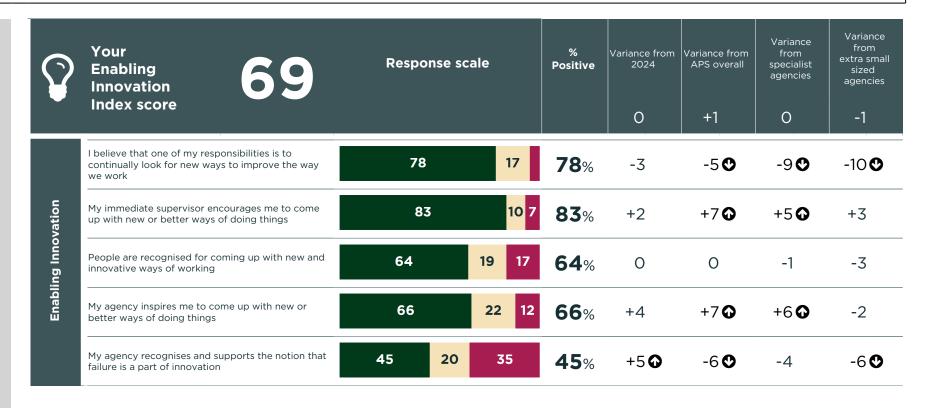
2025 APS Employee Census PAGE 06.

#### **Enabling Innovation**



#### **Enabling Innovation**

The Enabling Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be SO.





Kev



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



PAGE 07. 2025 APS Employee Census

## **Wellbeing Policies and Support**



#### Wellbeing

The Wellbeing Policies and Support Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.

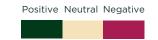
| +           | Your Wellbeing Policies and Support Index  | Response scale |       | %<br>Positive | Variance from<br>2024 | Variance from<br>APS overall | Variance<br>from<br>specialist<br>agencies | Variance<br>from<br>extra small<br>sized<br>agencies |
|-------------|--|----------------|-------|---------------|-----------------------|------------------------------|--|--|
|             | score  |                |       |               | -1                    | +4                           | +3   | +1   |
| Support     | I am satisfied with the policies/practices in place to<br>help me manage my health and wellbeing               | 78             | 12 10 | <b>78</b> %   | -5♥                   | +5♠                          | +4   | +2   |
| and Sup     | My agency does a good job of communicating what it can offer me in terms of health and wellbeing               | 83             | 14    | 83%           | 0                     | +13 🟠                        | +10 🐼                                      | +7 <b>6</b>  |
| Policies    | My agency does a good job of promoting health and wellbeing  | 81             | 7 12  | 81%           | +5 <b>0</b>           | +10 🐼                        | +9 <b>0</b>                                | +80  |
| Wellbeing F | I think my agency cares about my health and wellbeing  | 76             | 12 12 | <b>76</b> %   | -2                    | +80                          | +4   | 0  |
| Well        | I believe my immediate supervisor cares about my health and wellbeing  | 93             |       | 93%           | -5 <b>O</b>           | +6 🚱                         | +3   | +5 🔂   |
|             | Other similar questions  |                |       |               |                       |                              |  |  |
| Б           | If I felt it was needed, I would feel comfortable discussing my mental health and wellbeing with my supervisor | 81             | 14    | 81%           | -5♥                   | +5 <b>0</b>                  | +4   | +3   |
| Wellbeing   | I receive the respect I deserve from my colleagues at work   | 81             | 19    | 81%           | -2                    | -1                           | -1   | -1   |
| <b>-</b> \$ | My agency supports and actively promotes an inclusive workplace culture  | 73             | 22    | <b>73</b> %   | -80                   | -10 <b>O</b>                 | -10 👁                                      | -80  |

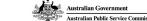
Key

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator





# Wellbeing

|  | Response scale | %           | Variance from 2024 | Variance from<br>APS overall | Variance from specialist agencies | Variance from<br>extra small<br>sized agencies |
|--|----------------|-------------|--------------------|------------------------------|-----------------------------------|--|
| In general, would you say that your health is:     |                |             |                    |                              |                                   |  |
| Excellent  |                | 26%         | +12 🚱              | +14 🐼                        | +13 🐼                             | +12 🚱  |
| Very good  |                | <b>33</b> % | -3                 | -2                           | -4                                | -5 <b>O</b>                                    |
| Good   |                | 19%         | -10 🔮              | -18 🔮                        | -16♥                              | -15 🔮  |
| Fair   |                | 17%         | +4                 | +4                           | +50                               | +60  |
| Poor   |                | <b>5</b> %  | -3                 | +2                           | +2                                | +2   |
| What best describes your current workload?         |                |             |                    |                              |                                   |  |
| Well above capacity – too much work                |                | <b>31</b> % | -19 <b>•</b>       | +14 🐼                        | +13 🚱                             | +14 🚳  |
| Slightly above capacity - lots of work to do       |                | 38%         | +5 <b>0</b>        | -1                           | -2                                | -2   |
| At capacity – about the right amount of work to do |                | 26%         | +14 🚱              | -11 🗷                        | -7 <b>O</b>                       | -80  |
| Slightly below capacity – available for more work  |                | <b>5</b> %  | 0                  | -1                           | -2                                | -3   |
| Well below capacity – not enough work              |                | 0%          | О                  | -1                           | -1                                | -1   |

Key

At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator





# Wellbeing

|  | Response scale | %           | Variance from 2024 | Variance from<br>APS overall | Variance from<br>specialist<br>agencies | Variance from<br>extra small<br>sized agencies |
|--|----------------|-------------|--------------------|------------------------------|---|--|
| How often do you find your work stressful?         |                |             |                    |                              |   |  |
| Always   |                | 10%         | +5 <b>⊙</b>        | +5 <b>♦</b>                  | +6 <b></b>                              | +7 <b>⊙</b>                                    |
| Often  |                | <b>27</b> % | -11 👁              | +4                           | +5♠                                     | +9 <b>0</b>                                    |
| Sometimes  |                | <b>32</b> % | -4                 | -19♥                         | -19♥                                    | -19 <b>ூ</b>                                   |
| Rarely   |                | 29%         | +10 🐼              | +90                          | +70                                     | +4   |
| Never  |                | 2%          | 0                  | 0                            | 0                                       | 0  |
| To what extent is your work emotionally demanding? |                |             |                    |                              |   |  |
| To a very large extent                             |                | <b>7</b> %  | <b>-7♥</b>         | 0                            | +1                                      | +3   |
| To a large extent                                  |                | 14%         | +5 <b></b>         | -5♥                          | -3                                      | +1   |
| Somewhat   |                | 29%         | -7 <b>O</b>        | -11 💇                        | -10 🔮                                   | -11 👁  |
| To a small extent                                  |                | <b>31</b> % | 0                  | +7 <b>0</b>                  | +4                                      | 0  |
| To a very small extent                             |                | 19%         | +10 🐼              | <b>+9</b>                    | +7 <b>0</b>                             | +60  |
| I feel burned out by my work                       |                |             |                    |                              |   |  |
| Strongly agree                                     |                | 5%          | -5 <b>O</b>        | -3                           | -2                                      | -2   |
| Agree  |                | 21%         | -5 <b>O</b>        | 0                            | +2                                      | +5 <b>☆</b>                                    |
| Neither agree nor disagree                         |                | 29%         | -1                 | -4                           | -2                                      | 0  |
| Disagree   |                | 29%         | +4                 | -2                           | -5♥                                     | -80  |
| Strongly disagree                                  |                | 17%         | +7 <b>0</b>        | +90                          | +7 <b>0</b>                             | +5 <b>0</b>                                    |

Australian Government
Australian Public Service Commission

At least 5 percentage points less than comparator

2025 APS Employee Census PAGE 10.

Key

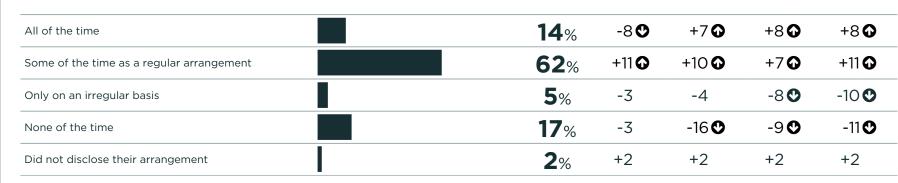
At least 5 percentage points greater than comparator

#### Flexible work



|  | Response scale | %           | Variance from 2024 | Variance from<br>APS overall | Variance from specialist agencies | Variance from<br>extra small<br>sized agencies |
|--|----------------|-------------|--------------------|------------------------------|-----------------------------------|--|
| I am confident that if I request a flexible work<br>arrangement, my request would be given reasonable<br>consideration | 98             | 98%         | O                  | +11 🚱                        | +10 🚱                             | <b>+9</b>                                      |
| Do you currently access any of the following flexible working arrangements? [Multiple Response]                        |                |             |                    |                              |                                   |  |
| Part time  |                | 10%         | +2                 | -3                           | -3                                | -4   |
| Flexible hours of work   |                | <b>52</b> % | +16 ♠              | +22 🗗                        | +16 🐼                             | +20 <b>♦</b>                                   |
| Compressed work week   |                | 12%         | -5♥                | +6 <b>♦</b>                  | +80                               | +7♠  |
| Job sharing  |                | 0%          | 0                  | 0                            | 0                                 | -1   |
| Working away from the office/working from home   |                | 83%         | +3                 | +16 🐼                        | +10 🐼                             | +11 🐼  |
| None of the above  |                | 2%          | -5♥                | -17 ♥                        | -13 ♥                             | -12 <b>O</b>                                   |

The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.



Key At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Positive Neutral Negative



2025 APS Employee Census PAGE 11.

## **Working in the APS**

|  | Response scale        | %<br>Positive | Variance from 2024 | Variance from<br>APS overall | Variance from specialist agencies | Variance from<br>extra small<br>sized agencies |
|--|-----------------------|---------------|--------------------|------------------------------|-----------------------------------|--|
| I am supported to use my expertise to provide frank and fearless advice  | 86 10                 | 86%           | +7 <b>0</b>        | +16 🚱                        | +16 🚱                             | +14 🚱  |
| The people in my workgroup demonstrate stewardship   | 88 12                 | 88%           | +2                 | +11 🐼                        | +9♠                               | +5♠  |
| The culture in my agency supports people to act with integrity   | 81 14                 | 81%           | -5♥                | 0                            | -1                                | 0  |
| I believe strongly in the purpose and objectives of the APS  | 90 7                  | 90%           | -2                 | +2                           | +2                                | +5 <b>0</b>                                    |
| I feel a strong personal attachment to the APS   | 71 17 12              | <b>71</b> %   | +9 <b>0</b>        | +2                           | +7 <b>0</b>                       | +10 🐼  |
| My workgroup considers the people and businesses affected by what we do  | 93 7                  | 93%           | +5♠                | +80                          | +6♠                               | +2   |
| The people in my workgroup value others' individual skills and talents   | 93                    | 93%           | -                  | +9 <b>0</b>                  | +7 <b>0</b>                       | +4   |
| People in my workgroup are comfortable checking with each other if they have questions about the right way to do something   | 95                    | 95%           | -                  | +7 <b>0</b>                  | +50                               | +5 <b>♠</b>                                    |
| The people in my workgroup are able to bring up problems and tough issues  | 86 7 7                | 86%           | -2                 | +6 <b>0</b>                  | +4                                | +3   |
| If you make a mistake in my workgroup, it tends to be held against you (reverse scored : positive scores represent those who disagreed, or strongly disagreed with this statement) | 81 10 <mark>10</mark> | 81%           | -                  | +14 🕥                        | +80                               | +3   |

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



2025 APS Employee Census PAGE 12.

#### Job satisfaction

|  | Response scale | %<br>Positive | Variance from 2024 | Variance from<br>APS overall | Variance from specialist agencies | Variance from<br>extra small<br>sized agencies |
|--|----------------|---------------|--------------------|------------------------------|-----------------------------------|--|
| I am satisfied with the recognition I receive for doing a good job   | 79 7 14        | 79%           | +5♠                | +10 🐼                        | <b>+</b> 7 <b>♦</b>               | +5 <b>♠</b>                                    |
| I am fairly remunerated (e.g. salary, superannuation) for the work that I do                                       | 60 14 26       | 60%           | +10 🐼              | -6♥                          | -7 <b>♥</b>                       | -14 <b>©</b>                                   |
| I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits) | 90             | 90%           | 0                  | +6 <b>♦</b>                  | +5 <b>♦</b>                       | +4   |
| I am satisfied with the stability and security of my job   | 74 19          | <b>74</b> %   | -5♥                | -12 <b>♥</b>                 | -9♥                               | -5♥  |

## **Clarity and autonomy**

|  | Response scale | %<br>Positive | Variance from<br>2024 | Variance from<br>APS overall | Variance from<br>specialist<br>agencies | Variance from<br>extra small<br>sized agencies |
|--|----------------|---------------|-----------------------|------------------------------|---|--|
| I understand how my role contributes to achieving an outcome for the Australian public | 95             | 95%           | -5♥                   | +2                           | +3                                      | +2   |
| I am clear what my duties and responsibilities are                                     | 83 14          | 83%           | +10 🐼                 | -1                           | 0                                       | -2   |
| I have a choice in deciding how I do my work   | 76 17 7        | <b>76</b> %   | -5♥                   | +80                          | +1                                      | -3   |
| Where appropriate, I am able to take part in decisions that affect my job              | 83 10 7        | 83%           | -5♥                   | +11 🐼                        | +9 <b>0</b>                             | +7 <b>ૄ</b>                                    |

Key

At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator

Positive Neutral Negative



2025 APS Employee Census PAGE 13.

## **Performance**

|   | Response scale | %             | Variance from 2024 | Variance from<br>APS overall | Variance from<br>specialist<br>agencies | Variance from<br>extra small<br>sized agencies |
|---|----------------|---------------|--------------------|------------------------------|---|--|
| In the last month, please rate your workgroup's overall performance |                |               |                    |                              |   |  |
| Excellent   |                | <b>31</b> %   | -40 <b>0</b>       | +6 🚱                         | +50                                     | +4   |
| Very good   |                | <b>55</b> %   | +29♠               | -2                           | -2                                      | -2   |
| Average   |                | 14%           | +12 🚱              | -2                           | -1                                      | +1   |
| Below average   |                | 0%            | 0                  | -2                           | -2                                      | -1   |
| Well below average  |                | 0%            | 0                  | -1                           | -1                                      | -1   |
|   | Response scale | %<br>Positive | Variance from 2024 | Variance from<br>APS overall | Variance from specialist agencies       | Variance from extra small sized agencies       |

|  | Response sc | ale   | %<br>Positive | Variance from<br>2024 | Variance from<br>APS overall | Variance from<br>specialist<br>agencies | Variance from<br>extra small<br>sized agencies |
|--|-------------|-------|---------------|-----------------------|------------------------------|---|--|
| My workgroup has the appropriate skills, capabilities and knowledge to perform well        | 64          | 24 12 | 64%           | -12 <b>O</b>          | -14 <b>O</b>                 | <b>-</b> 16 <b>♥</b>                    | -18♥   |
| My workgroup has the tools and resources we need to perform well                           | 38 33       | 29    | <b>38</b> %   | -12 <b>0</b>          | -22 <b>O</b>                 | -18♥                                    | -25♥   |
| The people in my workgroup use time and resources efficiently                              | 79          | 10 12 | <b>79</b> %   | -5♥                   | +4                           | +1                                      | -2   |
| My job gives me opportunities to utilise my skills   | 80          | 12 7  | 80%           | -3                    | +1                           | -1                                      | -3   |
| During the last 12 months, the formal learning I have accessed has improved my performance | 62          | 35    | <b>62</b> %   | -5♥                   | +3                           | +6 <b></b>                              | +5 <b>۞</b>                                    |

Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

#### **Retention**



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

| Response scale  | %           | Variance from 2024 | Variance from<br>APS overall | Variance from<br>specialist<br>agencies | Variance from<br>extra small<br>sized agencies |
|---|-------------|--------------------|------------------------------|---|--|
| Which of the following statements best reflects your thoughts about working in your current position? |             |                    |                              |   |  |
| I want to leave my position as soon as possible   | <b>5</b> %  | 0                  | -4                           | -3                                      | -3   |
| I want to leave my position within the next 12 months   | 24%         | +12 🔷              | +3                           | +4                                      | +1   |
| I want to stay working in my position for the next one to two years                                   | <b>50</b> % | -10 🔮              | +11 🐼                        | +7 <b>0</b>                             | +90  |
| I want to stay working in my position for at least the next three years                               | 21%         | -2                 | -10 👁                        | -9 <b>0</b>                             | -6 <b>O</b>                                    |
| What best describes your plans involved with leaving your current position?                           |             |                    |                              |   |  |
| I am planning to retire   | 0%          | 0                  | -5♥                          | -4                                      | -4   |
| I am pursuing another position within my agency   | <b>25</b> % | +250               | -21 <b>0</b>                 | -3                                      | +16 🐼  |
| I am pursuing a position in another agency  | <b>17</b> % | +17 🐼              | -80                          | -19 <b>O</b>                            | -40 <b>0</b>                                   |
| I am pursuing work outside the APS  | <b>42</b> % | +420               | +33 🏠                        | +28 🕢                                   | +270   |
| It is the end of my non-ongoing, casual or contracted employment                                      | 8%          | +80                | +6 🚱                         | +3                                      | +2   |
| Other   | 8%          | +80                | -5♥                          | -5♥                                     | -1   |

Key At least 5 percentage points greater than comparator 

At least 5 percentage points less than comparator

Australian Government

Australian Public Service Commission

#### Retention



Employees who indicated that they were pursing another position within their agency, another agency, or outside the APS were asked for the primary reason behind their desire to leave. They could select one response from a list of 18 items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall, therefore those comparisons are not included.

| Response scale   | %   | Variance from 2024 | Variance from<br>APS overall | Variance from<br>specialist<br>agencies | Variance from<br>extra small<br>sized agencies |
|--|-----|--------------------|------------------------------|---|--|
| What is the primary reason behind your desire to leave your current position? (5 highest responses): |     |                    |                              |   |  |
| I want to try a different type of work or I'm seeking a career change                                | 20% | -                  | -                            | -                                       | -  |
| Senior leadership is of a poor quality   | 20% | -                  | -                            | -                                       | -  |
| I can receive a higher salary elsewhere  | 20% | -                  | -                            | -                                       | -  |
| I wish to pursue a promotion opportunity   | 20% | -                  | -                            | -                                       | -  |
| I have achieved all I can in my current position   | 10% | -                  | -                            | -                                       | -  |

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



2025 APS Employee Census PAGE 16.

## **Unacceptable behaviour**



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked where the discrimination came from and if they reported it.

| Discrimination  | Response scale  Wariance from 2024  Variance from APS overall  Variance from specialist extra sized a |                |              |    |    |    |  |  |  |
|---|---|----------------|--------------|----|----|----|--|--|--|
| During the last 12 months, and in connection with your discrimination on the basis of your background or a pe |   |                |              |    |    |    |  |  |  |
| Yes   |   | <b>7</b> %     | +3           | -1 | +1 | +1 |  |  |  |
| No  |   | 93%            | -3           | +1 | -1 | -1 |  |  |  |
| Did this discrimination occur in your current agency?   |   |                |              |    |    |    |  |  |  |
| Yes   | The data for this question has been hi  | idden to prese | rve privacy. |    |    |    |  |  |  |
| No  | The data for this question has been hidden to preserve privacy.                                       |                |              |    |    |    |  |  |  |
| The discrimination came from: [Multiple Response]   |   |                |              |    |    |    |  |  |  |
| Within my agency  | The data for this question has been hidden to preserve privacy.                                       |                |              |    |    |    |  |  |  |
| Another agency  | The data for this question has been hidden to preserve privacy.                                       |                |              |    |    |    |  |  |  |
| A customer, stakeholder or member of the public   | e public The data for this question has been hidden to preserve privacy.                              |                |              |    |    |    |  |  |  |
| Other   | The data for this question has been hidden to preserve privacy.                                       |                |              |    |    |    |  |  |  |
| Did you report the discrimination?  |   |                |              |    |    |    |  |  |  |
| I reported the discrimination in accordance with my agency's policies and procedures                          | The data for this question has been hi  | idden to prese | rve privacy. |    |    |    |  |  |  |
| It was reported by someone else   | The data for this question has been hidden to preserve privacy.                                       |                |              |    |    |    |  |  |  |
| I did not report the discrimination   | did not report the discrimination  The data for this question has been hidden to preserve privacy.    |                |              |    |    |    |  |  |  |
| Key At least 5 percentage points greater than comparator  |   |                |              |    |    |    |  |  |  |



### Unacceptable behaviour



In 2025, the survey used an expanded definition of harassment. Comparing results to 2024 should take this change in definition in context.

Employees who perceived bullying or harassment in the last 12 months were asked what type of bullying or harassment they experienced.
Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

| Bullying and harassment   | Response scale  | %               | Variance from 2024 | Variance from<br>APS overall | Variance from specialist agencies | Variance from<br>extra small<br>sized agencies |  |
|---|---|-----------------|--------------------|------------------------------|-----------------------------------|--|--|
| During the last 12 months, have you been subjected to workplace?                | bullying or harassment in your current                          |                 |                    |                              |                                   |  |  |
| Yes   |   | <b>7</b> %      | <b>-7♥</b>         | -2                           | -1                                | -2   |  |
| No  |   | 90%             | <b>+7♦</b>         | +5 <b>⊘</b>                  | +3                                | +4   |  |
| Not sure  |   | 2%              | 0                  | -2                           | -2                                | -2   |  |
| Did you report the bullying or harassment?                                      |   |                 |                    |                              |                                   |  |  |
| I reported the behaviour in accordance with my agency's policies and procedures | The data for this question has been hi                          | idden to presei | rve privacy.       |                              |                                   |  |  |
| It was reported by someone else   | The data for this question has been hidden to preserve privacy. |                 |                    |                              |                                   |  |  |
| I did not report the behaviour  | The data for this question has been hi                          | idden to presei | rve privacy.       |                              |                                   |  |  |



Key







At least 5 percentage points less than comparator



2025 APS Employee Census PAGE 18.

## Unacceptable behaviour

At least 5 percentage points less than comparator



In 2025, the survey used an updated definition of corruption to align with the National Anti-Corruption Commission Act 2022 and the Commonwealth Fraud and Corruption Control Framework.

Comparing results to 2024 should take this change in definition in context.

| Corruption   | Response scale  | %              | Variance from 2024 | Variance from<br>APS overall | Variance from specialist agencies | Variance from<br>extra small<br>sized agencies |  |  |
|--|---|----------------|--------------------|------------------------------|-----------------------------------|--|--|--|
| During the last 12 months, excluding behaviour repor<br>you observed a public official engaging in conduct in<br>to be corruption? |   |                |                    |                              |                                   |  |  |  |
| Yes  |   | 0%             | Ο                  | -2                           | -2                                | -3   |  |  |
| No   |   | 95%            | Ο                  | +3                           | +3                                | +5♠  |  |  |
| Not sure   |   | 2%             | -2                 | -2                           | -1                                | -1   |  |  |
| Prefer not to answer   |   | 2%             | +2                 | +1                           | +1                                | 0  |  |  |
| Which of the following reflects the conduct you witn   | essed? [Multiple Response]                                      |                |                    |                              |                                   |  |  |  |
| Abuse of office  | The data for this question has been hidden to preserve privacy. |                |                    |                              |                                   |  |  |  |
| Misuse of information or documents   | The data for this question has been hidden to preserve privacy. |                |                    |                              |                                   |  |  |  |
| A breach of public trust   | The data for this question has been hidden to preserve privacy. |                |                    |                              |                                   |  |  |  |
| Adversely affecting the honesty or impartiality of a public official   | The data for this question has been hi                          | idden to prese | erve privacy.      |                              |                                   |  |  |  |
| Did you report the conduct?  |   |                |                    |                              |                                   |  |  |  |
| I reported the behaviour in accordance with my agency's policies and procedures  | The data for this question has been hi                          | idden to prese | erve privacy.      |                              |                                   |  |  |  |
| It was reported by someone else  | The data for this question has been hi                          | idden to prese | erve privacy.      |                              |                                   |  |  |  |
| I did not report the behaviour   | The data for this question has been hi                          | idden to prese | erve privacy.      |                              |                                   |  |  |  |
|  |   |                |                    |                              |                                   |  |  |  |



2025 APS Employee Census PAGE 19.

At least 5 percentage points greater than comparator

Key

#### **Agency position**



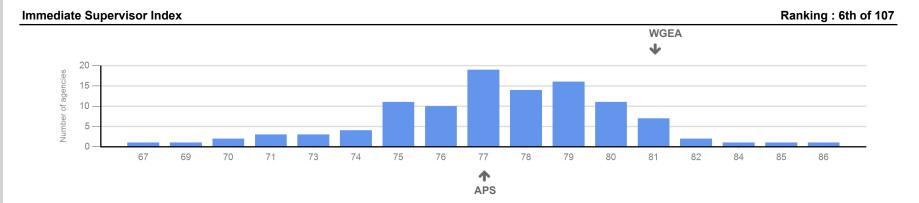
## Agency position

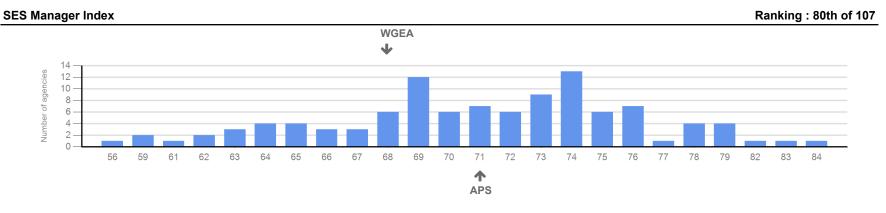
These graphs display the overall index score of each agency for the Employee Engagement, Immediate Supervisor, SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the bottom line (x-axis) are the index scores. The height of the bar (y-axis) is how many agencies have that index score.

Please note, the x-axis values are not consecutive as only index scores received by an agency are represented.









2025 APS Employee Census PAGE 20.

## **Agency position**



# Agency position

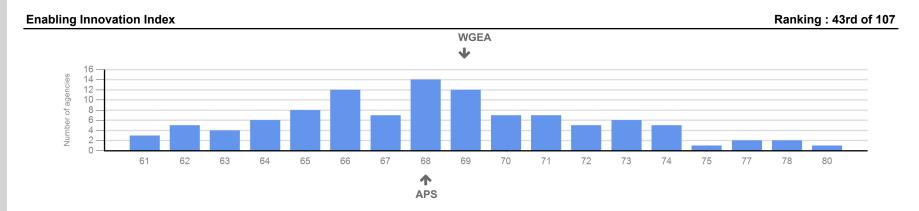
These graphs display the overall index score of each agency for the Employee Engagement, Immediate Supervisor, SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

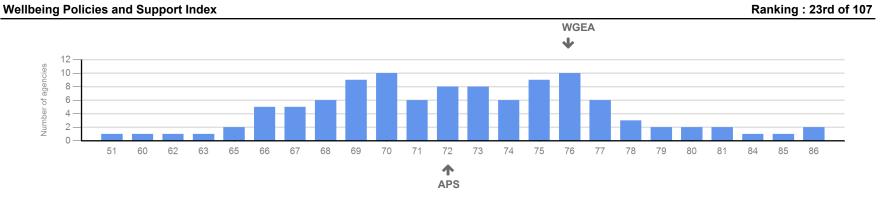
Along the bottom line (x-axis) are the index scores. The height of the bar (y-axis) is how many agencies have that index score.

Please note, the x-axis values are not consecutive as only index scores received by an agency are represented.



APS







2025 APS Employee Census PAGE 21.

### Suggested questions to focus on



# What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.

|    | 5 percentage points greater  mparator   At least 5 percentage points less than comparator                        | %<br>Positive | Variance from<br>2024 | Variance from<br>APS overall | Variance from<br>specialist<br>agencies | Variance from<br>extra small<br>sized agencies |
|----|--|---------------|-----------------------|------------------------------|---|--|
| .1 | My SES manager routinely promotes the use of data and evidence to deliver outcomes                               | <b>71</b> %   | <b>-</b> 15 <b>⊙</b>  | +2                           | 0                                       | -3   |
| .2 | I am confident that if I request a flexible work arrangement, my request would be given reasonable consideration | 98%           | 0                     | +110                         | +100                                    | +90  |
| .3 | I am satisfied with the recognition I receive for doing a good job   | <b>79</b> %   | +5 <b>0</b>           | +100                         | +70                                     | +50  |
| .4 | People are recognised for coming up with new and innovative ways of working                                      | 64%           | 0                     | 0                            | -1                                      | -3   |
| .5 | My workgroup has the appropriate skills, capabilities and knowledge to perform well                              | 64%           | -12 <b>º</b>          | -140                         | -16 <b>º</b>                            | -180   |
| .6 | My immediate supervisor encourages me  | 88%           | +4                    | +100                         | +90                                     | +90  |



## **WGEA** specific questions

|   | Response scale | %<br>Positive | Variance from 2024 |
|---|----------------|---------------|--------------------|
| My immediate supervisor/manager demonstrates support for gender equality in the workplace                             | 98             | 98%           | +5♠                |
| My immediate supervisor/manager supports employees with family or other caring responsibilities, regardless of gender | 100            | 100%          | -                  |
| I have the flexibility I need to manage work and other commitments  | 93 7           | 93%           | 0                  |
| Using flexible work arrangements is not a barrier to achieving my career objectives in my organisation                | 93             | 93%           | -                  |
| My organisation takes steps to eliminate sexual harassment and gender-based harassment                                | 86 12          | 86%           | -                  |

Key



0

At least 5 percentage points less than comparator

Positive Neutral Negative

At least 5 percentage points greater than comparator

#### Time to take action

| <b></b>  | Celebrate           |
|--|---------------------|
| What things do we do well?   |                     |
|  |                     |
| Think about how we can build on our s<br>from what we are good at. | strengths and learn |

| Q | Investigate further<br>with our teams                         |
|---|---|
|   | ner opportunities coming out<br>t we want to explore further? |
|   |   |

How could we investigate? Through looking at the data in

more detail or through discussions with staff?

| nd turn into actic |
|--------------------|
|                    |
|                    |
|                    |
|                    |
|                    |
|                    |
|                    |
|                    |



#### Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

Prioritise 3 areas to take forward

|   | Prioritise 3 areas<br>for action | Timescales | Owner | Resources<br>required | Target/Success<br>measure |
|---|----------------------------------|------------|-------|-----------------------|---------------------------|
| 1 |                                  |            |       |                       |                           |
| 2 |                                  |            |       |                       |                           |
| 3 |                                  |            |       |                       |                           |

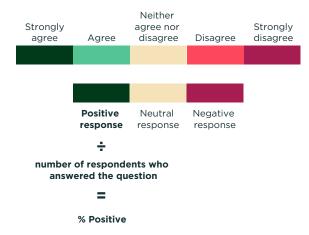
Australian Government

Australian Public Service Commission

### **Guide to this report**

#### % Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).









#### Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

|                     | Strongly<br>agree | Agree           | Neither agree<br>nor disagree | Disagree | Strongly<br>Disagree | Total |
|---------------------|-------------------|-----------------|-------------------------------|----------|----------------------|-------|
| Number of responses | 151               | 166             | 176                           | 96       | 24                   | 613   |
| Percentage          | 24.63%            | 27.08%          | 28.71%                        | 15.66%   | 3.92%                | 100%  |
| Rounded percentage  | 25%               | 27%             | 29%                           | 16%      | 4%                   | 101%  |
| Number of positive  | 151 + 166         | = 317           |                               |          |                      |       |
| % Positive          | 317 ÷ 613         | s = <b>52</b> % |                               |          |                      |       |

#### Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

#### Comparisons

Comparisons to other similarly sized agencies are used through this report.

#### Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

